A Vision for a System of Care For Healthy Aging

Navigators:

Each of us ages differently, needing different services and intensity of care at different stages. Navigation is a challenge even for the most experienced.

- Individuals
- Family Members
- Caregivers
- Discharge Planners
- Social Workers
- Case Managers

Places:

Environments Where LTSS are Coordinated and/or Provided.



Values:

- Person-centered options for people living in communities
- Culturally and linguistically responsive
- All older adults in New Hampshire have the opportunity to thrive and be valued.

NEW HAMPSHIRE DHHS DEPARTMENT OF HEALTH & HUMAN SERVICES

Progress from October 2023 – October 2024

Commitment 2 – Promote Thriving Communities

Completed:

- October 2023 & January 2024 Choices for Independence (CFI) rate increases
- CFI financial eligibility changes
- Aging and Disability Resource Center (ADRC) contract amendments
- Person-centered counseling programs in ADRCs
- System of Care for Healthy Aging Planning & Reporting consultant
- CFI rate study: https://www.dhhs.nh.gov/sites/g/files/ehbemt476/files/documents2/ltss-system-of-care-for-healthy-aging-cfi-rate-study-cover-letter-and-report.pdf
- CFI waiver request from presumptive eligibility
- Phase 1: Bureau of Aging and Adult Services name Change

In progress:

- Information Technology enhancements including online portal
- Public facing dashboard
- Rule updates
- Stakeholder engagement and trainings

Next Steps

The Department continues to invest in establishing, strengthening, and sustaining a System of Care for Healthy Aging that meets the unique needs of New Hampshire's adult population.

- Finalize the System of Care Plan
- Submit a State Plan Amendment for Medicaid Administrative Claiming for Aging and Disability Resource Center activities
- Complete Information Technology Enhancements
- Submit a Choices for Independence waiver amendment
- SFY 26\27 Budget: Monitor and provide education on Agency and Prioritized Needs requests